

Frank Zacherl Discusses the Future of Insurance Claims Using AI

Miami
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On Wednesday, December 18, 2024, Shutts & Bowen LLP Miami Partner [Frank Zacherl](#) presented "The Future of Insurance Claims: Using AI to Combat Bad Faith," with The Knowledge Group.

During the webinar, Frank, along with co-presenters Edward Currie Jr. and Michelle Burton, shared how generative AI is impacting the insurance industry and how generative AI can be used to improve claims handling to avoid bad faith claims.

Key topics covered in the presentation included AI-driven claim analysis and investigation, fraud detection, risks of using AI in the insurance industry, as well as recommended best practices.

About Frank Zacherl

[Frank A. Zacherl](#) is a partner in the Miami office of Shutts & Bowen LLP, where he is a member of the firm's Insurance Practice Group. A Martindale-Hubbell AV® rated attorney, Frank concentrates his practice in complex civil litigation and electronic commerce, with an emphasis on trial work, class action defense, and high-stakes commercial matters. Frank is actively defending, and has extensive experience handling, national and statewide class actions in state and federal courts throughout Florida. In 2023 Frank was voted by his peers as "Best Lawyer in Miami" in the field of insurance litigation, and he is consistently included in "Best Lawyers in America" for litigation.

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