



## Miller Canfield Ranked Top Detroit Area Firm in 2011 National Survey of Law Firm Client Service Performance

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Miller Canfield, known for 159 years of legal leadership, is proud to be the highest-ranking among Detroit area firms, 68 nationally out of 333, in an annual survey ranking superior client service, the 2011 BTI Client Service A-Team Report: Survey of Law Firm Client Service Performance by Wellesley, Mass.-based BTI Consulting Group, Inc.

The ranking is based on criteria including client focus and ability to keep clients informed, value for the legal dollar, ability to meet scope and budget, adaptability to unexpected changes, breadth of services, ability to leverage national resources as well as other factors. The firm was ranked by corporate responses from more than 300 corporate counsel at Fortune 1000 companies between June and September 2010.

"It's a priority of ours to understand clients' industries and business, anticipate needs, and put together the right legal strategy and resources. It's an honor to be recognized nationally, and at the top in metro Detroit, for our client service commitment," said Michael W. Hartmann, CEO of Miller Canfield.

BTI Consulting Group, Inc. is a leading provider of strategic research to law firms and general counsel.